

Employment and Social Affairs Platform



Specific RCC Objectives

- *Enhance regional cooperation and establishing of a **structured regional Employment and Social Affairs Platform***
- *Support the **processes of Economic Reform Programmes (ERPs) and Employment and Social Reform Programmes (ESRPs) and enhance the capacities** of the relevant administrations for improved policy outcomes and policy reviews*
- *Strengthen **the capacities of Public Employment Services (PES)***

Employment and Social Affairs Platform

Regional Online Platform

Mutual Learning Activities

Regional LM database
Virtual forum
Analysis and research

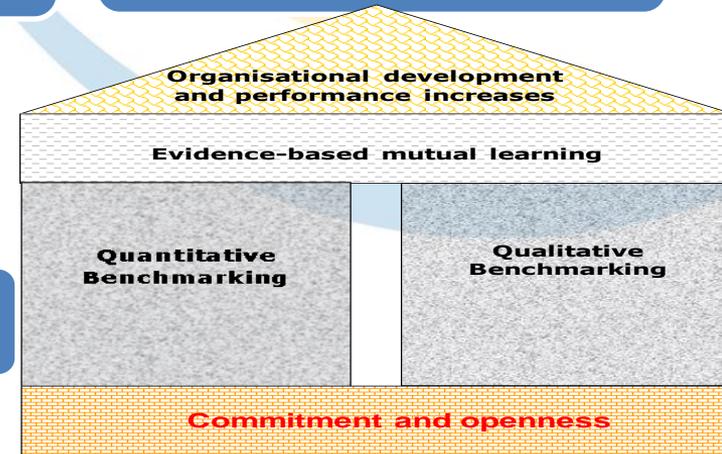
Peer reviews among Ministries of Labour

Benchlearning among Public Employment Services

Self-assessment

Follow up

Peer review



Component 1: Enhancing regional cooperation and establishing of a structured regional Employment and Social Affairs Platform

- **ESAP Interactive Platform**
 - Joint workshop with ILO on finalizing the proposal for the terms of reference and contents of the platform, Sep '16
 - Terms of reference prepared and tender launched
- **Challenges:** Ensure continuous engagement of beneficiaries and enhance the relevance of platform content to common and individual national needs

Component 1: Objectives and Activities for 2017

- ***Regional Database***: extended, detailed, comparable and up to date labour market, employment and social data
- ***Document repository***: relevant legal, policy, program and action documents
- ***Analysis and research***: Annual Employment Report; Other research
 - In depth review of employment and labour market trends, outcomes, and underlying factors

Component 2: Support to ESRPs/ERPs and capacity building

- *Main deliverables*
 - Support the preparation of 2017 Economic Reform Programme in employment and social policy areas, Jul '16
 - Involvement of social partners in Economic Reform Programmes, Oct '16 (Jointly with ILO)
 - Analytical work: Analysis of Employment and Social Measures, Nov '16 – Jan '17
 - Exchange experience on employment and social policies (including ERP/ESRP), Dec '16
 - In-country support during the preparation, monitoring and follow up of employment and social policy measures (Employment and Social Reform Programme conference in Skopje; technical assistance of the development of an integrated information system in the Ministry of Labour in Prishtina)

Component 3: Strengthening PES capacities

- Main deliverables:
 - Analysis on existing performance management and measurement practices in the Western Balkan PES offices and available indicators and proposed methodology for bench-learning (translated into local languages)
 - Consult with Public Employment Services to reach agreement on concrete steps for implementing the bench-learning process Oct '16

Component 2: Objectives and Activities for 2017

- Exchange information, experience and good practice in relation to a specific policy issue - 6 peer reviews on selected employment policies, drawing on the regional analysis
- Regional events:
 - Social Impact Assessment of ERP measures – training and mentoring
 - ESRP implementation and monitoring

Component 3: Strengthening PES capacities through Bench-learning

- **‘bench-learning’** - the process of creating a systematic and integrated link between the benchmarking and mutual learning activities

Bench-learning

Benchmarking

Data collection
Data validation
Data assessment

Mutual learning

Identification of good practices

Evidence based mutual
learning activities

Component 3: Objectives and Activities for 2017

- Set up a working group to discuss and propose performance indicators
 - combined with a study visit
- Planned activities:
 - First round of data collection for quantitative benchmarking
 - Identification of context-adjusted valid performance outcomes
 - Collection of information on performance enablers by combined self-assessment-external-assessment exercise
 - Identification of good practices

ESAP Technical Assistance

- Aim: directly help individual beneficiary organizations, such as ministries in charge of labour and PES strengthen their administrative capacity in the different stages and processes related to the employment and social policy measures.
- Type of assistance:
 - (1) hands-on short term expertise to support the above objective
 - (2) support to organisation of trainings, workshops, conferences or other activities.
 - (3) individual study visits related to a specific area of interest for beneficiary institutions
- Guidelines and application form shared with beneficiaries
- Challenge: under or over-utilization of the instrument

The agenda for this meeting

- Presentations by representatives of DG EMPL and Austrian institutions on the mutual learning programme and benchlearning
- Working group discussions on employment topics for peer reviews and benchlearning
- Field visit to youth coaching initiative in Vienna
- Open discussion with beneficiaries and stakeholders on next steps

Thank you for your attention!

